

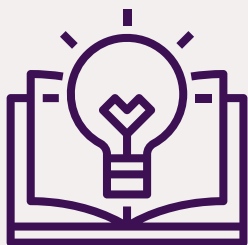
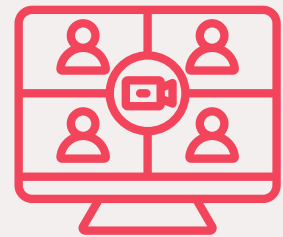
NHI Strategy Implementation

Year One Progress

Last year, we launched our **Homes** strategy, set to run until the end of 2026. As we conclude the first year, we are pleased to share an update highlighting key achievements made during this period. Looking ahead, we also outline some key objectives we aim to advance in the coming year.

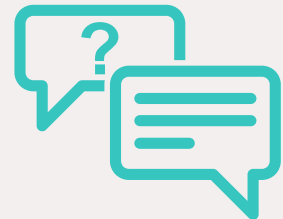
In 2024:

Together, we built a stronger professional community, with **1,257** healthcare professionals participating in clinical and regulatory webinars.



Over **800** professionals enhanced their skills through NHI Member regional education sessions in our partnership with LHP Skillnet.

Our team addressed more than **500** Member-specific queries, providing direct support when you needed it.



Through your involvement, over **200** nursing homes showcased excellence during **Nursing Homes Week**.

Your participation powered **19** regional meetings, creating a nationwide network of shared expertise and best practices.



Your priorities shaped **11** high-level government engagements, advancing critical sector needs.

448 healthcare professionals and sector stakeholders came together at our Annual Conference, sharing insights and shaping future directions.





Our **Garda Vetting Team** directly supported Members by efficiently processing applications through our dedicated portal.

The **NHI Care Awards** recognised excellence in care and innovation across our membership, showcasing best practice and outstanding contributions.



We championed member interests across **15** national consultation processes, ensuring the nursing home sector's voice shaped policy development.

Our NHI HR Forums brought together **65** human resource professionals, strengthening workplace practices and supporting staff development across member homes.



In 2025, we will continue to:

Highlight

A key tenet of our strategy is to **highlight** the voices of residents and members, fostering better care-led experiences for everyone.

Last year, we began scoping the development of an NHI Residents' Forum.

This year, we will **host an exploratory meeting** with nursing home residents to understand their vision for this forum and shape its future direction.

Organise

Our strategy places a focus on **organising** internal processes, support structures, and governance to develop improved ways of working.

In 2024, we established a strategy subgroup to oversee the implementation of these objectives.

This subgroup will continue to function, providing a **governance structure** to support the work carried out within NHI.

Mobilise

We strategically aim to **mobilise** the government, policymakers, and society through advocacy, knowledge-sharing, and collaboration to drive meaningful change.

In 2024, we shared pre-election information and key priorities with members and engaged with government officials throughout the year.

In 2025, we will continue to **advocate** on behalf of our members and residents to ensure their voices are heard.

Engage

We aim to **engage** members at every level, ensuring everyone feels truly valued, supported, and represented.

Last year, we made significant progress in updating the organisation's constitution to better align with HSE structures.

This year, we will **continue advancing** this realignment and actively seek member input to guide the organisation's work.

Shape

Our strategy is dedicated to **shaping** the provision of care for Ireland's ageing population, striving to make it one of the best places to age.

In 2024, we engaged in fifteen consultation processes and contributed to the Commission on Care Reference Group.

This year, we will **prioritise policy development** for older people accessing nursing home care and host a dedicated roundtable event to address this crucial topic.